#### KALEIDICO

# Web Designs that Generate Leads

**Law Firms** 

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# GENERATION

#### KALEIDICO

#### Kaleidico boasts 15 years of delivering exceptional design, development, and digital experiences to the web. Our team's creativity and innovative thinking have consistently put our clients at the forefront of new trends and opportunities in an always evolving digital landscape.

In the next several pages we seek to showcase the processes and team members that consistently deliver the best web experience through exceptional design, development, and marketing operations.

As we discuss our approaches and philosophies, I'm confident that you'll quickly get a sense of our precision, performance-focus, and excellence.

## Section One About Kaleidico

# Founded in 2005

Kaleidico is a digital agency with hard-working, straight-talking, Detroit-hustling marketing and development experts who can help you create a compelling, intuitive, informative, and engaging experience for your website visitors.

Over the past 15 years, our services have generated millions in profits for our clients and exceptional experiences for their customers.

#### **Section Two**

# Our Web Design Process & Approach

## **Designing Web Experiences is our Jam**

Digital experiences get really sloppy without a **disciplined**, **contextually aware design process**.

Most frustrating website experiences are the result of a web development process that is devoid of user experience design - a site built to serve functionality, not the customer.

Kaleidico has developed a design process that uniquely blends decades of experience, exceptional talent, extensive collaboration and intense focus on organizational and user goals.

## **Collaboration as Partners**

We do our best work when our Design & Development process works in an open and collaborative way.

We like to check-in frequently throughout our projects to make sure everything is moving in the right direction and stays in alignment with business goals.

We don't see a separation between our team and our clients – we are partners, on the same team, and adopt shared goals to create something awesome.

## **Discovery Phase**

We start our projects trying to learn everything we can about you and your team, but we never stop there.

We also research and seek to exploit digital trends and opportunities affecting your industry and to the advantage of your customers and web visitors.

This process enables us to make better strategic and technical decisions later for both your users and your team.

## **Discovery typically looks like:**

Stakeholder interviews and / or workshops

Review and audit existing website what's working, what's not, are we solving the right problem? Study your web analytics - how are users coming to and using the site?

Analyze your comparable organizations and industry-relevant web presences. Our discovery is always documented in a collaborative way to yield a consensus-based roadmap for our project. **Creative Brief** This becomes our project playbook.

We'll walk through this brief as collaborative partners.

# **Strategy & Design**

After the Creative Brief, we start to construct the strategy and turn that plan into detailed steps for execution.

Taking each of our project goals, we workshop as a team to align goals to specific tactics and strategies to make sure that our solutions fulfill the overall project vision and will be executed efficiently and on schedule.

## **Strategy & Design typically looks like:**

**Sitemap** - Reflects content strategy & user journeys.

#### Moodboard -

Discuss look and feel as well as brand direction or consistency. Wireframes -

collaborate and test content flow, user experience, and functionality. **Design Mockups** -Combine the final moodboard and wireframes into a definition and blueprint for the final website. Functional Specification -

This is created in parallel to our design process. This becomes our development blueprint.

## **Development Phase**

Once the design is complete, we transition to software development. This transition is facilitated through a formal design to development handoff - ensuring perfect clarity of the design and business vision.

Staging and development environments are created as well as a client-owned code repository to ensure proper code and architectural control.

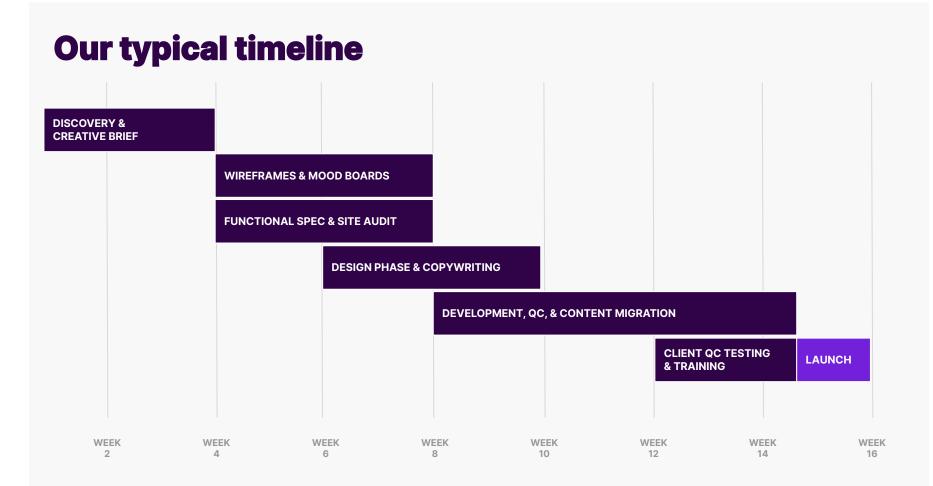
## **Quality Control**

During the Quality Control phase, the website is submitted internally to a combination of team members, some of whom have never seen the website before.

This diverse testing team of designers, developers, and account managers, equipped with a thorough test plan and process prepare the site for User Acceptance Testing (UAT). User Acceptance is the last phase of development.

Your website is submitted to you for testing. We will collect, log, and fix all deviations from the design and functional specifications.

This is a process, that is often neglected by many agencies, is absolutely essential.



#### **Section Three**

# **The Kaleidico Team**



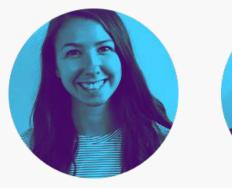


#### **BIOGRAPHY**

20 years designing and building online consumer-direct mortgage lending platforms and market strategies.

- DeepGreen Bank Home Equity instant online decision and Quick Cash (sold to LightYear Capital)
- Lending Tree Collaborated in building their XML lead posting engine. Before that they faxed leads to lenders
- Quicken Loans Built EquityOnline another instant online decision, and ran National Home Equity
- Kaleidico Began as icoSales the first mortgage lead management system. Competitor to Leads360 (now Velocify). Clients: IndyMac Bank, New Century, American Home Mortgage, all the large mortgage call centers

### **Our Account Team**





Samantha Bell Account Manager

#### Mika Kotanova Account Manager

Our account management team brings the perfect blend of digital marketing strategy, project management, and execution to your business.

They will lead and continue to shape your lead generation program to your specific business objectives.

## **Project Leads**









Nate Rapai Creative Director & Lead Designer

#### Angelo Marasa Senior Web Developer & Project Manager

Kelley Nowak Business Development & Client Success Asia Rapai Content Strategist & Copywriter

#### **Section Four**

# **Recent Law Firm Case Studies**

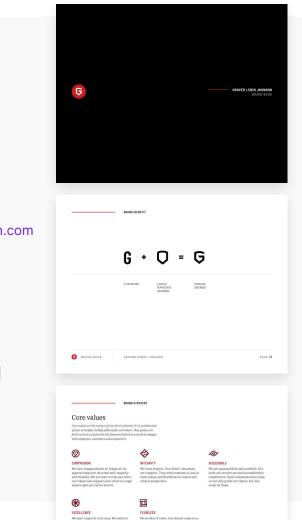
## **Grover Lewis Johnson**

Grover Lewis Johnson was repositioning their law firm. They came to Kaleidico to reimagine their brand - a new culture, new partners, and new practice areas.

Kaleidico designed a brand the captured Grover Lewis Johnson's passion for fearlessly and empathetically defending their clients in legal market that avoids the toughest cases. **Jill Cheladyn** Human Resource Manager

616-552-9516 jcheladyn@groverlewisjohnson.com

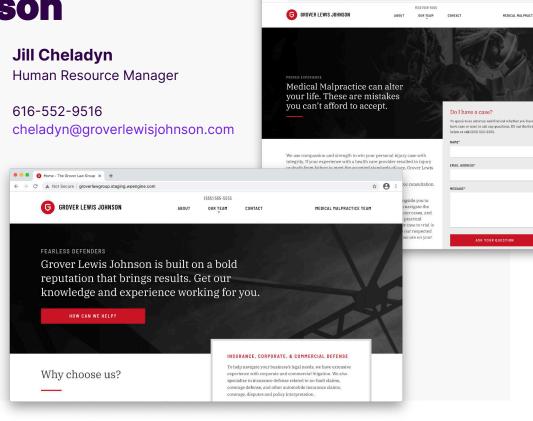




## **Grover Lewis Johnson**

Grover Lewis Johnson approached Kaleidico to reposition their law firm. New partners and expanding practice areas made their brand and their website ineffectual and undifferentiated in the highly competitive legal marketplace..

Kaleidico became Grover Lewis Johnson primary marketing department. Starting with a full rebranding and then a website redesign and lead generation program..



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## HSPRD

HSPRD came to us with a website design that was pragmatic, but of an older aesthetic. In our mobile-first, and often mobile-only, world this was frustrating to online visitors.

Kaleidico designed and developed a lightning fast, mobile-friendly design that accommodated numerous practice areas and hundreds of pages of legacy content.

#### Visit the website $\rightarrow$

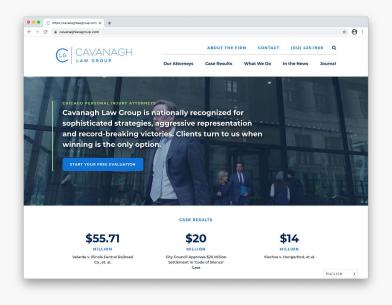
#### **Brenda Pascoe** Marketing Coordinator (312) 580-0100 312-604-2618 Contact Our Practice Areas Our Firm Our Team • bpascoe@hsplegal.com K HSPRD X HSPRD OUR TEAM Attorneys more than 35 years, attorneys at Hughes Soco Resnick & Dym. Ltd., have pursued complex cases and chieved groundbreaking results in courtrooms across the States, Our nationally recognized attorneys **Our Attorney** Our Staff View by title **Our Practice Areas** Q Search for the team member by name **Our Firm** Select language Select all practice areas Contact News Insights Español

(312) 580-0100

## **High Profile Chicago Law Firm**

Chicago's personal injury legal market is one of the most competitive in the nation. One of these top law firms approached Kaleidico to redesign their website to better showcase their high profile cases and successful outcomes.

Kaleidico designed and developed a law firm website that became a highly effective PR platform - showcasing news coverage, press conferences, and high-profile case results.



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#### **Section Five**

# **Other Recent Case Studies**

## **Detroit College Match**

Students in the Detroit area have unique opportunities when applying to college. The students who typically go on to college have great GPA scores but test poorly on standardized tests.

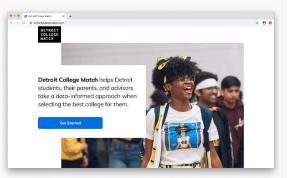
To help these students, their parents, and advisors take a data-informed approach selecting the best college for them, Kaleidico partnered with DetroitCAN to move their previous excel document into an easily accessible web experience.

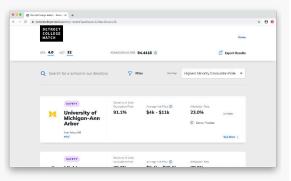
#### Visit the website $\rightarrow$

#### **Ashley Johnson PHD**

Director of Detroit College Access Network

313-600-1596 ajohnson@detroitcan.org





## The Citizens Research Council of Michigan

Citizens Research Council of Michigan, like many of our clients, had a website that had aged to a point of making it inaccessible to most of their web visitors - all using mobile devices. Making decades of policy research unusable to their customers.

Kaleidico, designed and developed a website that was not only beautiful, but worked beautifully for their customers.

Visit the website  $\rightarrow$ 

**Eric Lupher** 

President

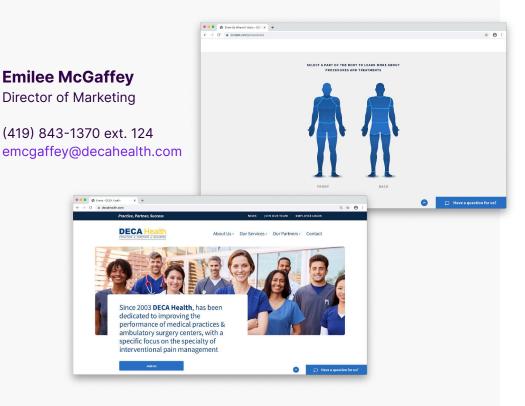
(734) 542-8001 elupher@crcmich.org

## **DECA Health**

DECA came to Kaleidico to build a website design system and platform to support the efficient design, build, and launch of over 30 pain clinic websites across the nation.

Kaleidico designed and developed a custom theme and Wordpress platform that is built for flexibility and reusability as their business and locations rapidly expand.

Visit the website  $\rightarrow$ 



## **PIXO Apex**

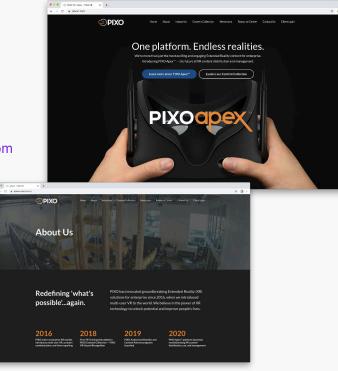
PIXO VR engages kaleidico for SEO, content, and landing page optimization design support.

Our efforts propelled them into a leadership position online for VR training and a variety of search terms and content related to VR content and target industries. Kaleidico has also assisted in a recent product and market position pivot.

#### Visit the website $\rightarrow$

#### Marco Maceri Director of Marketing

(248) 996-8298 marco.maceri@pixovr.com



## Censys

Kaleidico has been Censys' primary web development and digital marketing strategy and execution partner.

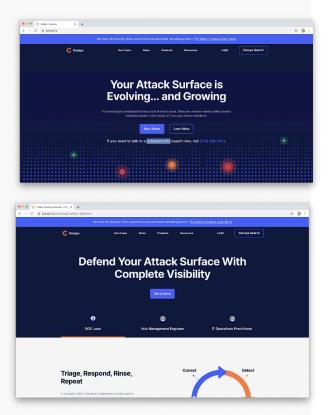
Our team has rebuilt their website twice as they have repositioned their product and market focus. We lead their paid advertising campaigns, from Google Ads to Linkedin and support their very dynamic startup digital marketing needs.

#### Visit the website $\rightarrow$

#### Rachel Benson

Vice President of Marketing

(517) 402-4743 rachel@censys.io



## Nutshell

Nutshell engaged Kaleidico to develop a custom, heavily branded blog user experience.

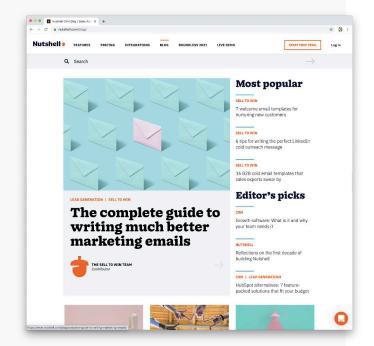
This development project was focused on create several unique and custom features designed to increase engagement and lead generation and capture. Kaleidico continues to support this platform with custom feature development.

Visit the website  $\rightarrow$ 

#### Rebekka Kuhn

Brand Design Lead

rkuhn@nutshell.com

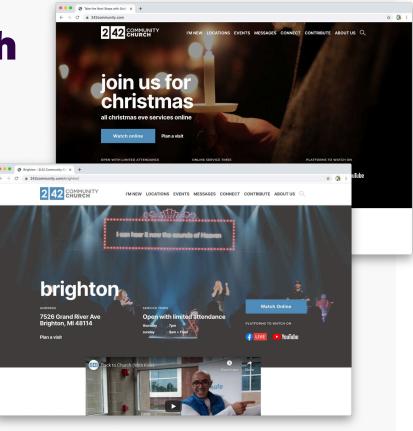


# Case Study 2 42 Community Church

Kaleidico redesigned and developed 242community.com after a severely botched Wordpress redesign by another agency. Our expertise was enlisted during a critical moment as this large, multi-campus church moved to 100% online services, literally overnight.

Kaleidico continues to support 2|42 with design, development, and marketing services.

Visit the website  $\rightarrow$ 



## **Emmett Plastic Surgery**

Emmett Plastic Surgery ran through several bargain SEO agencies - never getting the outcomes they were promised. Instead, they were left with a disorganized mess of unintelligible SEO pages.

Kaleidico consolidated/rewrote one power page to gain immediate Google search ranking for their primary keyword, in a matter of weeks.

Visit the website  $\rightarrow$ 

#### Rankings Overview 1 - 100 (100) ③

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		Keyword 🚊	Pos. Nov 28 🚊	Pos. Dec 4 🚊	Diff ≞	Visibility 📃	Diff 🚊	Est. traffic 🚊	Diff 🚊	URL
>		level agreetator arges	83	41	↑42	0.016%	+0.011	0.01	+0.01	https://www.den
>		for transfer local approximites pro- and new 2016	73	44	↑29	0.016%	+0.008	0	0	https://www.den
>		break approximition rate with	51	29	↑22	0.023%	+0.009	0	0	https://www.den
>		load agreement on the	70	56	↑14	0.012%	+0.004	0	0	https://www.den
>		Ireas W and appreciation	72	59	↑13	0.011%	+0.004	0	0	https://www.den
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#### **Section Six**

# **Client References**

#### Mike Carroll

VP of Growth (734) 794-2636 mike@marketingsupply.co

Mike came to Kaleidico to redesign their content experience to create a more informative and educational experience for web visitors.

Our goal was to design an experience that created higher engagement and conversion from content.

#### **Eric Lupher**

President (734) 542-8001 elupher@crcmich.org

Eric came to Kaleidico to redesign an enormous content library of Michigan Policy research dating back to the 1900s.

Our goal was to honor the heritage and value trapped in their old website and make it accessible to citizens.

#### **Emilee McGaffey**

Director of Marketing (419) 843-1370 ext. 124 emcgaffey@decahealth.com

Emilee came to Kaleidico to build a website design system and platform to be deployed to over 30 pain clinic websites across the nation.

Our goal was to create a flexible and reusable design.

#### Jill Cheladyn

Human Resource Manager (616) 552-9516 jcheladyn@groverlewisjohnson.com

Jill came to Kaleidico to reimagine their brand - a new culture, new partners, and new practice areas.

Kaleidico designed a brand the captured Grover Lewis Johnson's passion for fearlessly and empathetically defending their clients in legal market that avoids the toughest cases.

#### **Jessica Manna**

President Digital Strategy & Innovation (561) 702-0552 jessica.manna@fairwaymc.com

Jessica came to Kaleidico to design a new consumer direct website for Fairway Independent Mortgage Corporation.

Since then we have supported multiple corporate and branch digital marketing initiatives from web design to lead generation.

#### Marco Maceri

Director of Marketing (248) 996-8298 marco.maceri@pixovr.com

Marco came to Kaleidico to build their PIXO VR website and to develop their lead generation program.

We currently continue to support this savvy startup with strategy, SEO, content development, and email marketing.

#### **Section Seven**

# **Project Investments**

#### Website Redesign

- Strategy + Design
- Development
- QC
- Copywriting

#### **Starting Investment**



#### Lead Generation Program

- SEO Program
- Content Program
- Google Ads
- Email Marketing

#### Lead Generation Program+

- Creative Direction
- SEO Program
- Content Program
- Google Ads
- Ad Creative
- Facebook Ad
- Email Marketing
- Website Optimization
- CRM Optimization

## Monthly Investment starts at \$10,000

#### Monthly Investment starts at

\$5,000

#### KALEIDICO

# Ask us anything.

Bill Rice FOUNDER/CEO

(734) 775-4487 bill.rice@kaleidico.com Kelley Nowak

(313) 585-1692 kelley.nowak@kaleidico.com